From: Helio J. LEAL DE LA HOZ
To: googleone-support@google.com
Cc: 311@boston.gov; BCI@OhioAttorneyGeneral.gov; CBI.StopIDTheft@state.co.us; ContactDOJ@MT.Gov; Dijin.oac@policia.gov.co; EnquiryBC@gov.bc.ca; EthicsandElections@seattle.gov; Scott Hoffman; IDO-BDI@forces.gc.ca; Investigative_Coordinator@ohioattorneygeneral.gov; JAG.Minister@gov.bc.ca; KHR-e-attester@politi.dk; Kajhyla.Washington@seattle.gov; Kate.Flack@seattle.gov; Marc.mayo@seattle.gov; Nadia.Fiorini@seattle.gov; Peter.Holmes@seattle.gov; RCMP.NSIN-RISN.GRC@rcmp-grc.gc.ca; SPD-CORP@Seattle.gov; SPDCORP@Seattle.gov; Thomas.Ovens@seattle.gov; abuse@cert.gov.lv; admin@ialeia.org; adrian_quek@spf.gov.sg; ag.minister@gov.bc.ca; against-cybercrime@bmi.gv.at; agwebfeedback@gov.bc.ca; amscott@nd.gov; analisis@dni.gov.do; andrea.albo@denvergov.org; aseanapolsec@aseanapol.org; askbjs@usdoj.gov; askdoj@usdoj.gov; askovc@ncjrs.gov; atencion.usuarios@comunidad-ameripol.org; atkos-kommunikation@politi.dk; Attorney Admin; Guy Baker; blanham@ci.snoqualmie.wa.us; blivpolitibetjent@politi.dk; Mark Blood; Katherine Boardman; Bob Bouchee; bruce.harrell@seattle.gov; Connie Brueckner; caivirtual@policia.gov.co; carleen.borja@denvergov.org; carmen.santiago-roberts@usdoj.gov; cbi.stopidtheft@state.co.us; ccom-cgn@mdn.dz; ccu@cybercrimeunit.gov.gr; ceac@cns.gob.mx; cheng_khee_boon@spf.gov.sg; cherie.getchell@seattle.gov; chrestensond@ci.missoula.mt.us; ciat@dni.gov.do; cicomunicateche@interno.it; cisen@cisen.gob.mx; cjtf-oirmedia@mail.mil; Chris Odlin; Mike Colyer; communication@npa.gov.za; computer.crime@gov.mt; comunidad-atkos-kommunikation@politi.dk; consular.paris@dfat.gov.au; consumer.protection@state.de.us; contact.lapdonline@gmail.com; contact@police.public.lu; contact@squad.fr; contactdoj@mt.gov; contactenos@dni.gov.co; PD WEB Mail; contacto@infobae.com; contactociudadano@funcionpublica.gob.mx; contactus@lecc.nsw.gov.au; Grp. City Council and City Web Site; counsel.enquiries@sfo.gsi.gov.uk; cva@co.missoula.mt.us; cyber-kgp@policja.gov.pl; cybercrime@police.gov.cy; cybercrime@politsei.ee; dan.debicella@cga.ct.gov; danield1@atg.wa.gov; david_chew@spf.gov.sg; davidk5@atg.wa.gov; dcarlson@nd.gov; debatt@dagen.no; debora.juarez@seattle.gov; denuncias@minseg.gob.ar; det311@BOSTON.GOV; dijin.oac@policia.gov.co; dir1st33@polizei.berlin.de; director@dni.gov.do; donald.witmer@seattle.gov; dpdpio@denvergov.org
Subject: Re: [0-8305000029475] Google One Support
Date: Wednesday, July 22, 2020 9:44:01 AM

Hello,

Thanks for forwarding this matter to a supervisor.

Once again I wanted to make sure you are understanding the issue and would like to ask you to continue escalating this matter as much as possible within your means:

- IT SHOULD NOT BE POSSIBLE - LEGALLY AND OTHERWISE - FOR AN ATTORNEY TO MARK AS SPAM OR BLOCK AN EMAIL FROM A CRIME VICTIM SEEKING AN ATTORNEY.
- IT SHOULD NOT BE POSSIBLE - LEGALLY AND OTHERWISE - FOR A LAW ENFORCEMENT AGENCY TO MARK AS SPAM OR BLOCK AN EMAIL FROM A CRIME VICTIM SEEKING TO REPORT CRIME

For the sake of completeness, think about a physician or care provider marking as spam or blocking an email from an ill person seeking medical treatment.

Again, please escalate this issue and continue investigating it within your organization. I don't think that it would be difficult for Google to enforce this policy

systemically in your email service.

Thanks again

On 7/21/2020 2:30 PM, googleone-support@google.com wrote:

Hi Helio,

I hope you're doing great. This is Makoy, one of the account supervisor.

I have read all your email regarding the issue with your Google Account. I understand that you would like to know why the address is being blocked by people.

It's really unfortunate that you had to get bounced around so many times. I know how inconvenient this can be putting myself into your situation. However, we really don't have a way to check why people block specific email address for security and privacy of the account.

If you are having issues sending an email to a specific address, I can suggest to create a new one (Gmail) and then try to email them again.

And if you are still having an issue accessing your Google Account, please note that the only way to recover a Google Account is by going through Account Recovery tool which is g.co/recover.

We do not have a reset option on our end to reset the password on your account, nor do we have a way to modify information in your account due to privacy policies, fraud prevention and to protect your account, and your personal information.

I hope this clears out your confusion. I would love to help you for any additional inquiries about your Google One membership. Feel free to reply if there's any other way I can be of help.

Google also appreciates our members' feedback. Please fill out a brief survey about your recent support experience. We would love to hear from you!

Thanks,
Makoy
The Google One team

Hello,

You do not seem to understand.

I have been emailing law enforcers and attorneys **to either report crime or try to find an attorney.**

- I have been emailing a number of recipients that is of course **less than the number allowed by gmail** so the number of recipients shouldn't

  be a matter.

- I have been emailing attorneys trying to find an attorney; so they should not be reporting these emails as spam nor should they look suspicious.
- I have been emailing the police - domestic and international law enforcement agencies - to report crime so they should not be marking these emails as spam nor should the emails look suspicious.

On this basis I am asking you to **please unblock my email addresses globally by any means possible to you; and to do this urgently.**

Again the email addresses that are massively blocked are:

HMAIL2875@GMAIL.COM

HELIOLEALDELAHOZ@GMAIL.COM

HUMANRIGHTSCLAIMHL@GMAIL.COM

ASINGULARIST4@GMAIL.COM

Google One Android app | one.google.com | Google One Help Center

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Helio J. LEAL DE LA HOZ, PhD, CQF

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My Will can be found at:
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