From: Marty Rehbein
To: Grp. City Council and City Web Site; Dale Bickell; Jessica Miller; Heidi Bakula; Jim Nugent
Subject: FW: Charter/Spectrum Rate Adjustments
Date: Monday, May 3, 2021 12:13:09 PM
Attachments: image001.png

See the rate changes below affecting Charter/Spectrum customers. The city doesn't not have authority under our franchise agreements to regulate cable rates, in case you get calls from citizens about it.

From: Roehr, Mary <Mary.Roehr@charter.com>
Sent: Monday, May 3, 2021 12:03 PM
Subject: Charter/Spectrum Rate Adjustments

Good Morning.

At Charter Communications ("Spectrum") we continue to enhance our services in order to offer more entertainment and communication choices, and to deliver the best value to our customers. We are committed to offering our customers products and services we are sure they will enjoy.

Programming fees charged by TV networks we carry are the greatest single factor in higher cable prices, and continue to rise. Despite our best efforts to control these costs, this has resulted in a change in the rates we charge our customers.

Effective on or after May 2, 2021, customers are being noticed via bill message of the following monthly pricing changes, which will take effect on or after June 2, 2021. Customer promotional rates will not change until the end of the promotion period.

Services/Products/Equipment	Pricing Adjustment
Broadcast TV Surcharge	Will increase by $1.54. This reflects the costs incurred from local Broadcast TV Stations.
Seasonal Broadcast TV Surcharge	Will reduce by $6.45.
Spectrum Receiver/Digital Adapter	Will increase by $1.00 per receiver/adapter.
Charter Digital Home	Will increase by $10.00.
Spectrum TV Select	Will increase by $3.00.
Spectrum TV Silver	Will increase by $8.00*.
Spectrum TV Gold	Will increase by $8.00*.
Latino Tier	Will increase by $1.00.

* Except certain grandfathered/Active packages where increase is $3.00.

If you have any questions about this change, please feel free to contact me.

Sincerely,
Mary Roehr

Mary Roehr | Director, Government Affairs, Colorado, Montana, Wyoming | C: 406-671-7956
951 W. Custer Ave. | Helena, MT 59601

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