

City of Missoula

# PUBLIC WORKS & MOBILITY



# 2024 ANNUAL REPORT





**Jeremy Keene**  
Director

## Director's Message

We are pleased to present the City of Missoula Public Works & Mobility Department's *2024 Annual Report*. This past year has been a testament to the power of preparation, collaboration, and commitment. With 175 dedicated employees across five divisions—Administration, Planning & Engineering, Street Operations & Maintenance, Utility Operations & Maintenance, and the City Cemetery—we take pride in delivering essential services that keep Missoula moving and thriving.

Our mission is clear: to provide high-quality public infrastructure, transportation networks, utilities, and core services that promote the health, safety, and quality of life for Missoula's residents and visitors. Every project we undertake and every service we provide is grounded in that mission and aligned with the City's Strategic Plan.

We are proud to support a vision of Missoula that centers people and place. Whether through improving community design and livability, fostering economic vitality, or embracing organizational excellence, our department is committed to equitable, efficient, and responsive service. Our work doesn't happen by accident. It's the result of thoughtful planning, rigorous training, and a shared commitment to resilience.

Although 2024 brought challenges—from unpredictable weather events to increased demand for core services—our team rose to the occasion. Our ability to respond quickly and effectively is no coincidence; it's the result of a culture built on readiness and responsibility.

We are grateful for your trust and continued support. As always, we welcome your ideas, questions, and feedback. Please don't hesitate to reach out at [keenej@ci.missoula.mt.us](mailto:keenej@ci.missoula.mt.us).

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*Jeremy Keene photo courtesy of KMR Studios.*

*Front cover photo: Geese and their goslings enjoy Bancroft Ponds, which is an integral portion of the City's stormwater system. Pattee Creek flows into the ponds, where sediment filters out of the water and nutrients are absorbed by the plant life, improving the water quality before it makes its way to the Bitterroot River.*



# Public Works & Mobility Department

## Mission

The Public Works & Mobility Department delivers high-quality public infrastructure transportation networks, utilities, and core services that promote health, safety, and quality of life for Missoula residents and visitors.

## Who We Are

We are innovators, creative thinkers, and collaborators who believe we can make people's lives better by providing reliable services and safe transportation networks. We are your friends, your family, and your neighbors, working every day to make the best Missoula for us all.



*Stormwater utility staff perform various water quality tests and collect additional data to track and monitor stormwater conditions and infrastructure.*

## What We Do

We love solving problems. We build and maintain infrastructure that helps us grow as a community, ensures a healthy environment, and creates a sustainable place to live. We challenge ourselves to make a positive difference in our community!



*The Sign Shop crew hand paints striping areas with complex configurations that our striping equipment cannot do.*



# City of Missoula Strategic Plan



## STRATEGIC PLAN

FY 2024 – 2026 May 2023

Community  
Safety, Health and  
Well-Being

Community Design  
and Livability

Economic Health

Organizational  
Excellence  
and Resiliency



# City Strategic Goals

## Community Safety, Health and Well-Being

The City of Missoula focuses its efforts in public safety, health and well-being by ensuring that our **core levels of service are maintained**, our programs are innovative and efficient, and outcomes are clear and measurable.

### Public Works & Mobility provides the following core services:

- Clean drinking water
- Wastewater collection and resource recovery
- Water quality and flood protection
- Streets, sidewalks, and bikeways
- City Cemetery services



*Dedicated bikeways like this one in Downtown Missoula provide safe spaces for bicyclists, including families and commuters.*



# City Strategic Goals

## Community Design and Livability

The City of Missoula will create policy and support development that promotes economically and environmentally responsible growth that prioritizes equitable, responsive and adaptive outcomes that prioritize people and place.

### Public Works & Mobility contributes by:

- Improving our process and regulations to support sustainable and equitable development and a diversity of housing types,
- Looking at our space needs to leverage City-owned land to create opportunities for growth and redevelopment,
- Investing in public infrastructure that supports safe, vibrant, and walkable neighborhoods with a variety of options for housing,
- Prioritizing maintenance and repair of existing infrastructure, particularly in underserved areas,
- Coordinating grant opportunities for key projects, and
- Promoting sustainability and resiliency to reduce negative impacts on the environment and offset the impacts of climate change.

*Public infrastructure, such as pedestrian bridges, sidewalks, and ADA-compliant sidewalk ramps, makes neighborhoods more accessible for all users.*





# City Strategic Goals

## Economic Health

The City of Missoula fosters an environment that creates partnerships that result in increased economic vitality for the community.

### Public Works & Mobility contributes by:

- Working collaboratively with external partners, including the Montana Department of Transportation, Missoula County, state legislators, and our congressional delegation, on policymaking,
- Writing and administering grants to help pay for infrastructure improvements, and
- Building partnerships to help set priorities, build support for projects, and remove roadblocks.



*The Stormwater Utility regularly partners with various conservation groups and other volunteer organizations to help with some of their projects, such as this multi-phase project to plant native vegetation along Pattee Creek to prevent erosion and establish riparian areas.*



# City Strategic Goals

## Organizational Excellence and Resiliency

The City of Missoula fosters an inclusive, transparent and nimble organization that provides support and training for its employees and works collaboratively to provide high-quality, responsive and innovative services efficiently and effectively.

### Public Works & Mobility contributes by:

- Developing a results-oriented management culture,
- Recruiting and retaining an engaged, innovative, and diverse workforce,
- Managing space and technology needs to provide safe, healthy, and productive workspaces.
- Increasing community engagement to promote a better understanding of City services, initiatives, and resources, and
- Supporting employee safety and wellbeing by promoting a culture that integrates safety into all tasks we perform.

*Transportation Planning staff present draft plans, discuss future projects, and gather public input during a 2024 open house in Missoula's Northside Neighborhood.*



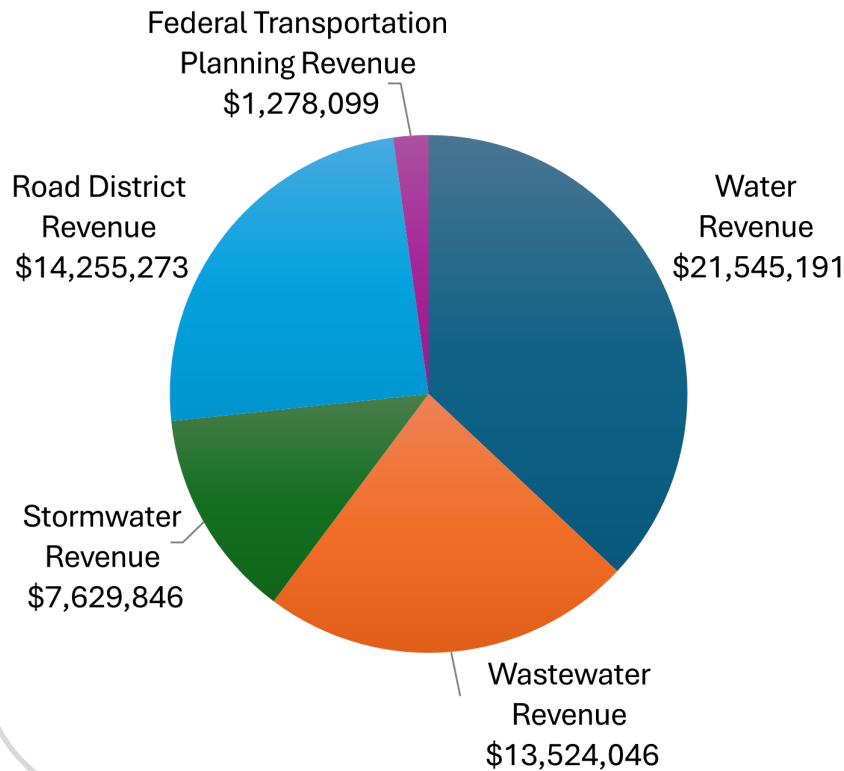


# Operating Budget – FY24

Our annual operating budget comes from multiple sources, the majority of which are charges for utility services (58%), property assessments (Road District tax, 24%), and federal and other grants (11%). Most of our expenditures are people-related (Personnel, 30%) as well as operating costs (26%) and financing for capital projects and acquisition of the Water Utility (25%).

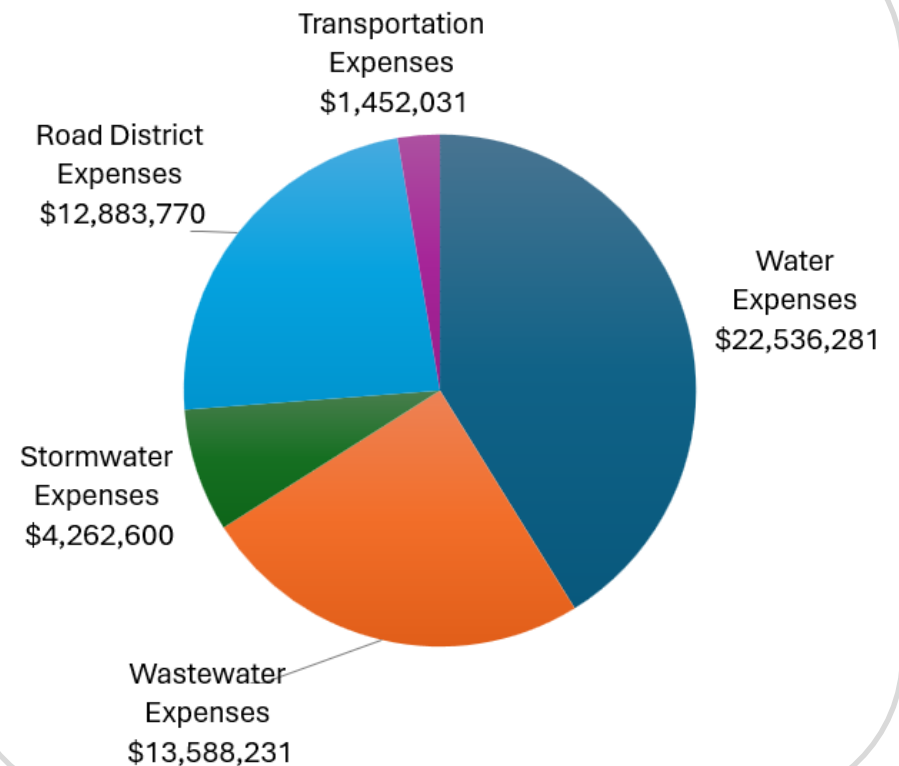
## REVENUE

**\$58,232,455**



## EXPENDITURES

**\$54,722,913**



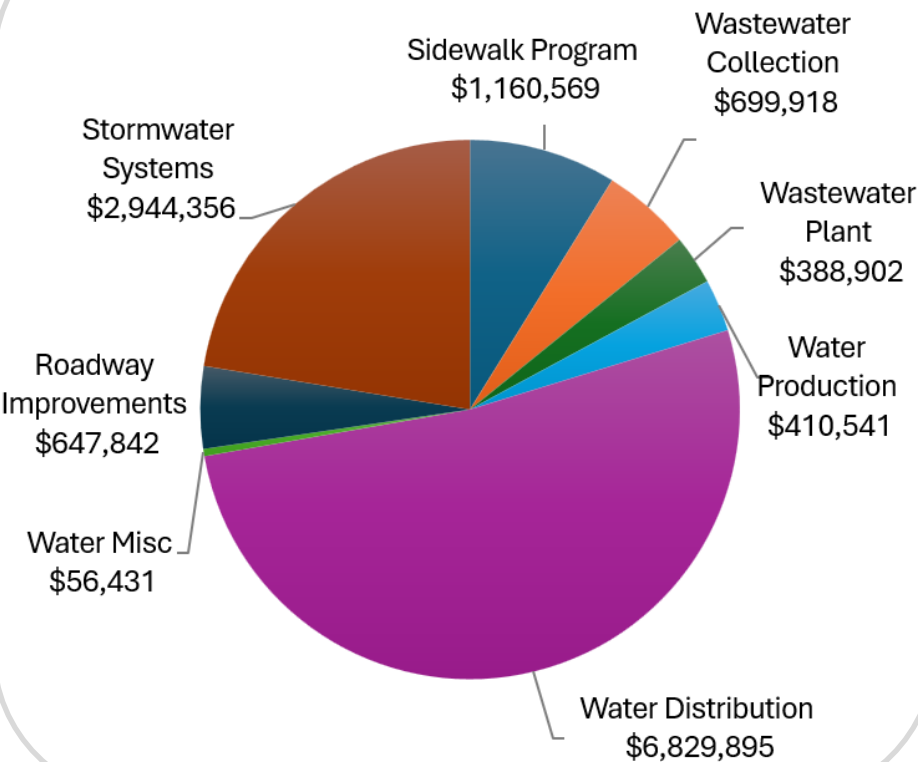


# Community Investment Program – FY24

Our Community Investment Program (CIP) consists of capital projects included in the City’s 5-year CIP. These projects usually take multiple years to complete. The budgets shown below reflect the FY24 authorizations for projects underway during 2025.

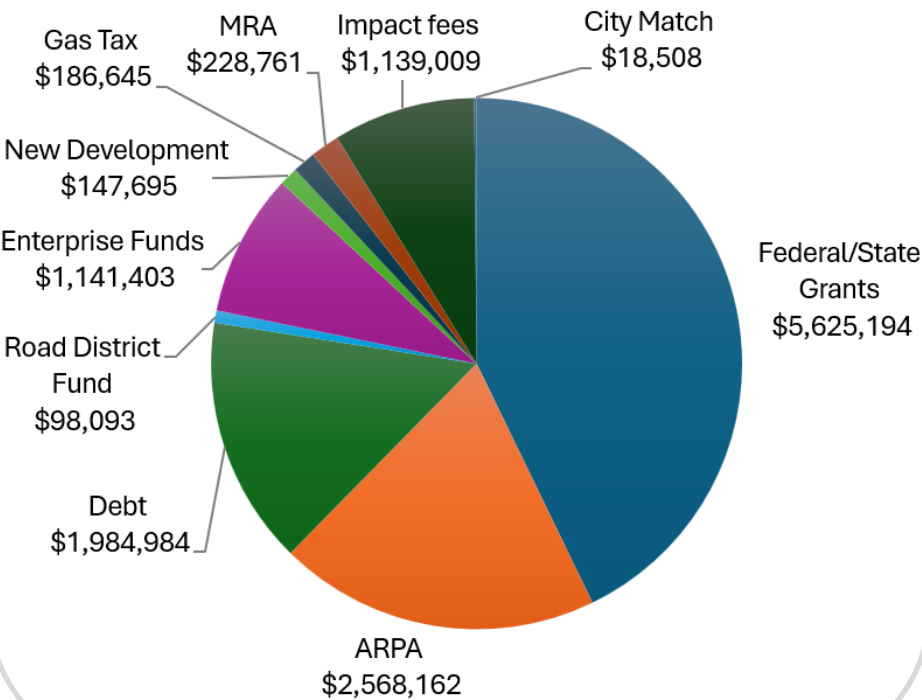
## REVENUE

\$51,843,498



## EXPENDITURES

\$51,843,498

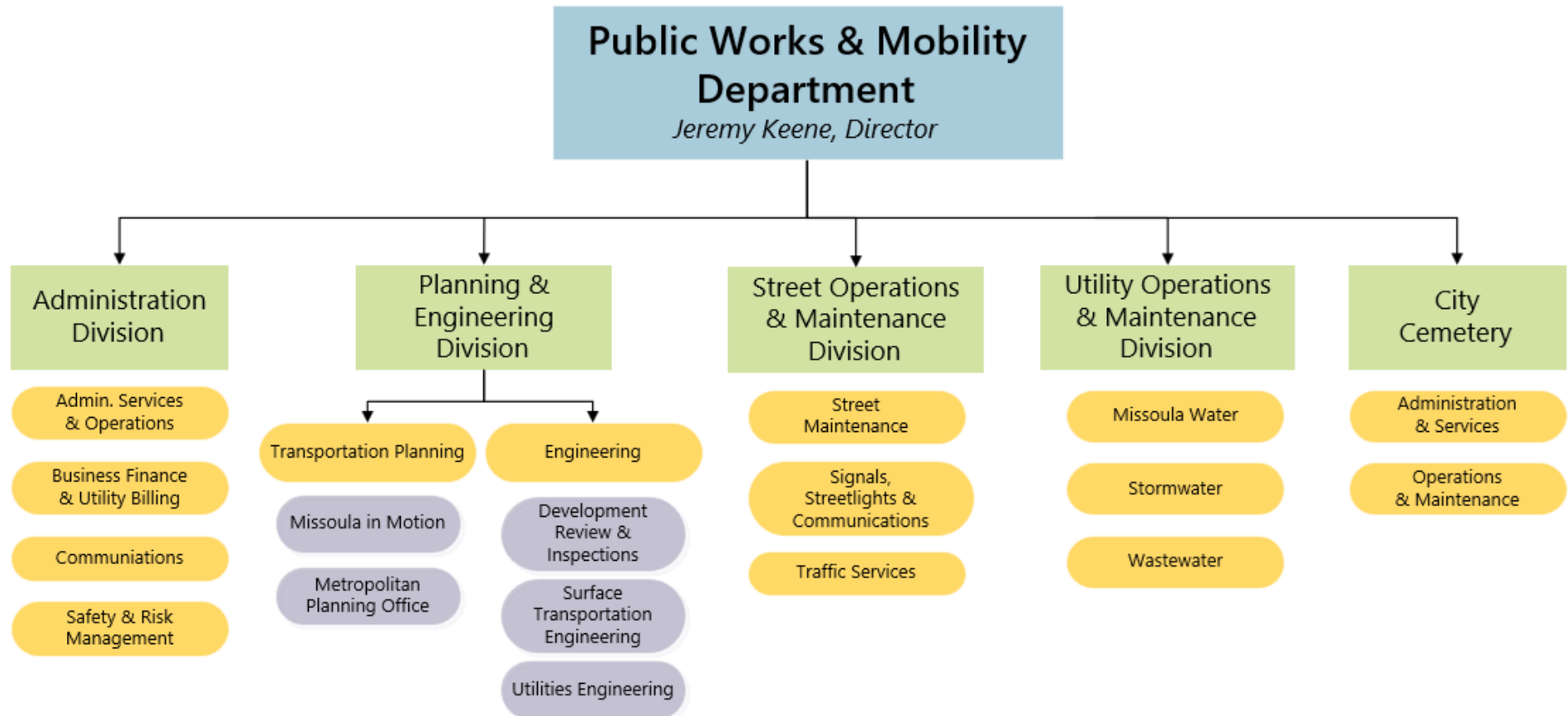




# Public Works & Mobility Department

## Organization Chart

The Public Works & Mobility Department has 175 dedicated employees across five divisions who provide and maintain essential public infrastructure and services.





# Administration

## Purpose

- Provide support, business and financial management, communication, safety and risk management services to the Public Works & Mobility Department.
- Ensure our internal and external customers receive high-quality service.

## Key Facts



16 Staff Members



Supports 5 Divisions, 176 employees, and 5 Office Locations



Provides Customer Service for about 29,000 Utility Customers



Staffs 5 Public Boards and Committees



*Our Utility Billing Specialists work with customers to open and close utility accounts, answer billing and other customer questions, resolve issues, and process payments.*

# Administration

## 2024 Highlights

- Improved project communication process
- Improved recruitment, retention & transition planning
  - ⇒ 32 Total recruitments
  - ⇒ 23 New hires
  - ⇒ 1 Transfer within the Department
  - ⇒ 1 Transfer from different department
  - ⇒ 6 Promotions
  - ⇒ 1 Failed recruitment (did not fill)
- Implemented career ladders & new employee onboarding
- Improved safety training & procedures
- Increased engineering capacity through federal funding and grants
- Implemented financial management policies

## 2025 Goals

- Address space planning
- Complete emergency response planning
- Continue providing targeted public outreach and engagement opportunities for neighborhood projects and other activities



*Attending job fairs, such as this one at the University of Montana, is a great way for us to meet potential job candidates and discuss the wide variety of rewarding career opportunities available in the Public Works & Mobility Department.*



# Planning & Engineering

## Purpose

- Plans, implements, and supports public and private infrastructure development that advances City strategic goals.
- Includes Transportation Planning and Engineering (Development Review & Inspections, Surface Transportation Engineering, and Utility Engineering) staff.

## Key Facts



Designs & manages water, wastewater, and stormwater construction projects



Reviews development plans, inspects construction projects, and designs & builds surface transportation projects



Plans & provides transportation systems to support growth, improve air quality, and reduce household transportation costs



Improves safety for & encourages people to bike, walk, ride the bus, and use other sustainable transportation modes



*Transportation system enhancements, like this area of N. Russell St., include separated bike lanes, wide sidewalks for pedestrians, and sheltered bus stops to make using alternatives to driving safer, more accessible, and more comfortable.*

# Planning & Engineering

## Metrics



Completed 15 utility projects in 2024.  
Started 1 wastewater lift station project, 1 sewer main project, and 1 water main project that will be completed in 2025.



Completed 3 major surface transportation projects in 2024.



Contributed to an 5% annual increase in bike & ped traffic across the primary commuter network (2019 through 2021).



Coducted permitting for 584 new dwelling units in 2024, which is a 30% increase over 2023.



Received \$40.1 million in State and Federal grant awards for City projects (\$130 million in total transportation grants for the region).



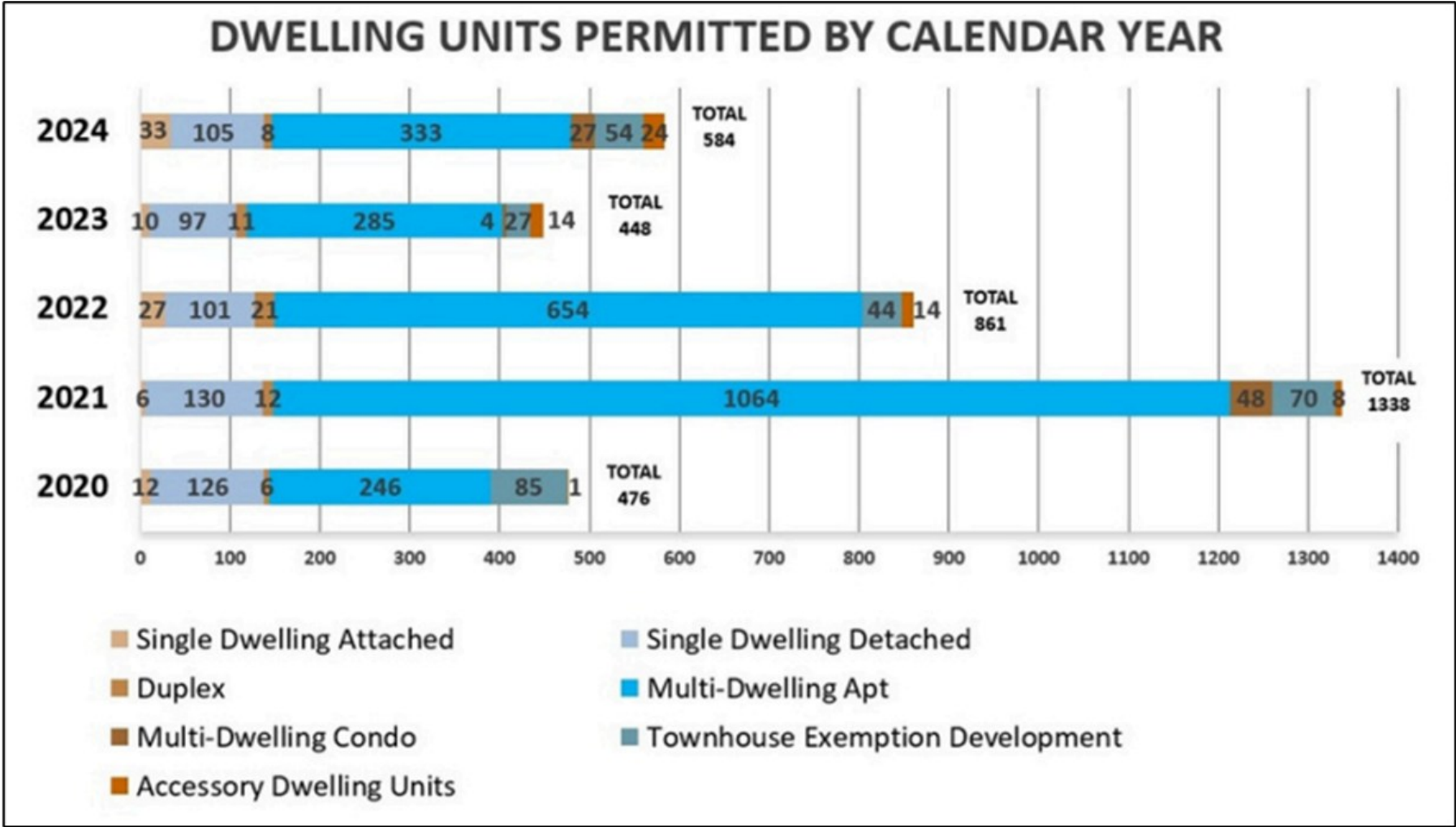
*A project to replace failed valves in the return-activated sludge (RAS) pumping system at the Resource Recovery Facility was completed in 2024. The RAS pumps are an important part of the treatment process because they pump beneficial bacteria back to the front of the bioreactors where the hungry bacteria consume nitrogen and phosphorus.*



# Planning & Engineering

## Metrics

The number of dwelling units planned, permitted, and constructed each year reflects Missoula’s growth and resulting need for housing. For PWM Development Review & Inspections staff, this growth increases the need for inspections and other work we do ng related to water and sewer mains to accommodate increases in our workload to ensure inspections of water mins, sewer mains, PWM

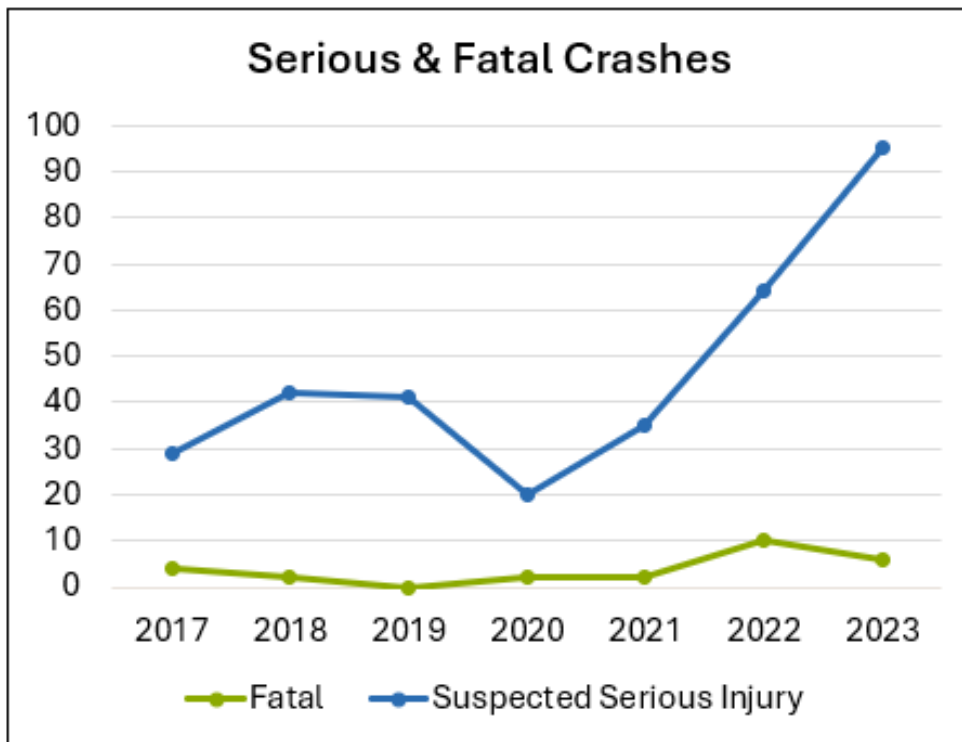


Source: CPDI website, February 27, 2025

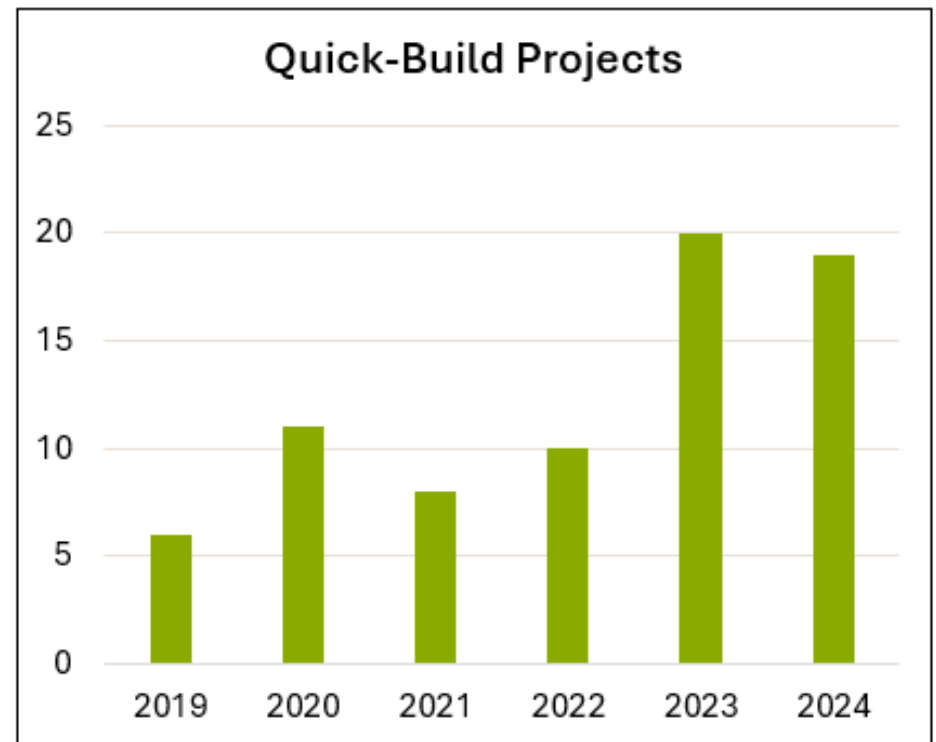
# Planning & Engineering

## Metrics

Current data for crashes with serious injuries show a significant increase in Missoula since 2020, which is in line with national averages. Transportation Planning staff, in conjunction with Surface Transportation Engineering and Street Operations and Maintenance staff, have stepped up efforts to install “quick-build” traffic safety solutions around Missoula to combat this trend. These projects generally include traffic circles and bulb-outs to lower vehicle speeds and in certain circumstances, they have installed speed tables. These features not only lower traffic speeds in neighborhoods, but they also help to push drivers who want to drive faster onto major streets that are built to handle higher traffic speeds and volumes.



The most current data available shows there were 6 fatal crashes and 89 crashes with serious injuries in 2023.



74 Quick-build traffic calming/safety projects to date

- 20 to 60% volume reduction
- 5 to 30% speed reduction



# Planning & Engineering

## 2024 Highlights

- Added about 1.5 miles of new sidewalks in 2024
- Added 7.4 miles of new bike lanes since 2020
- Received 2 competitive grant awards: \$59.5M in federal funds the Russell St. Project, Phase 2, which was transferred to the Montana Dept. of Transportation for construction; and \$2.3M toward the Mullan BUILD grant area
- Hired project manager for Downtown SAM (Safety, Access & Mobility) Project and Broadway, Toole, and Spruce Intersection Project



Above: Utility engineers design and manage the City's water, wastewater, and stormwater projects.

## 2025 Goals

- Complete the Unified Development Code and consolidated Public Infrastructure Manual
- Design 2 utility projects “in house” using City engineers
- Resolve sidewalk funding issues and continue building complete streets projects
- Construct water distribution and 2 wastewater collection projects (funded through ARPA grant and SRF loans)
- Improve project management and City processes
- Complete utility facility plan updates



Bike lanes and other multi-modal infrastructure make places like Downtown Missoula more accessible for all.

# Water Utility

## Purpose

- Protects the health and safety of the Missoula community by providing safe, clean drinking water
- Provides water needed for fire protection and irrigation

## Key Facts & Metrics



Maintains all 340 miles of mains, 40 wells, 26 storage facilities, 22 booster stations, and 36 pressure reducing stations



Produces 9.4 billion gallons of water, meeting all drinking water standards in 2024



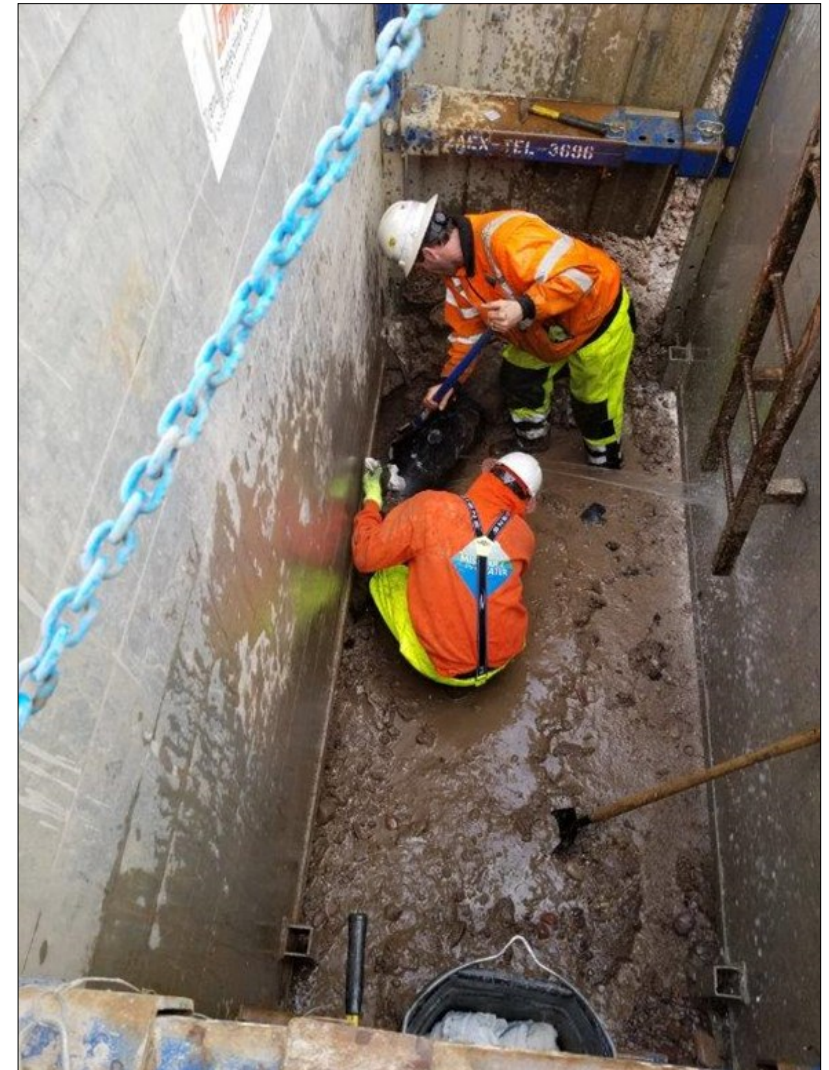
Maintains and inspects all 1,700 fire hydrants in the system



In 2024, replaced 2,500 water meters, bringing the total to 17,925 meters replaced



Collects thousands of water samples to test for bacteria, lead & copper, nitrate, volatile organics, synthetic organics, inorganic chemicals, radionuclides, per- and polyfluoroalkyl substances (PFAS), and many other parameters



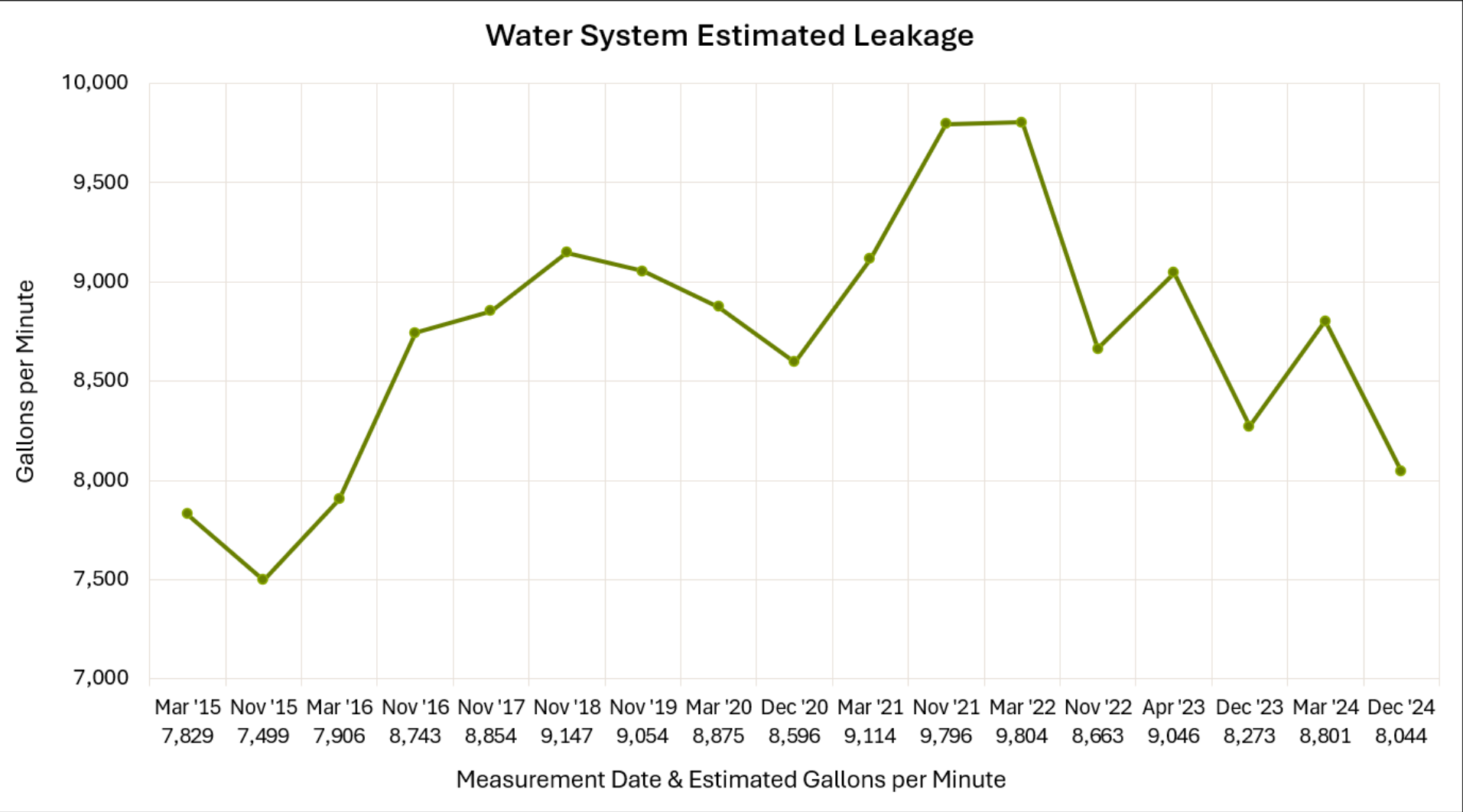
*Missoula Water staff repair a leaking water main.*



# Water Utility

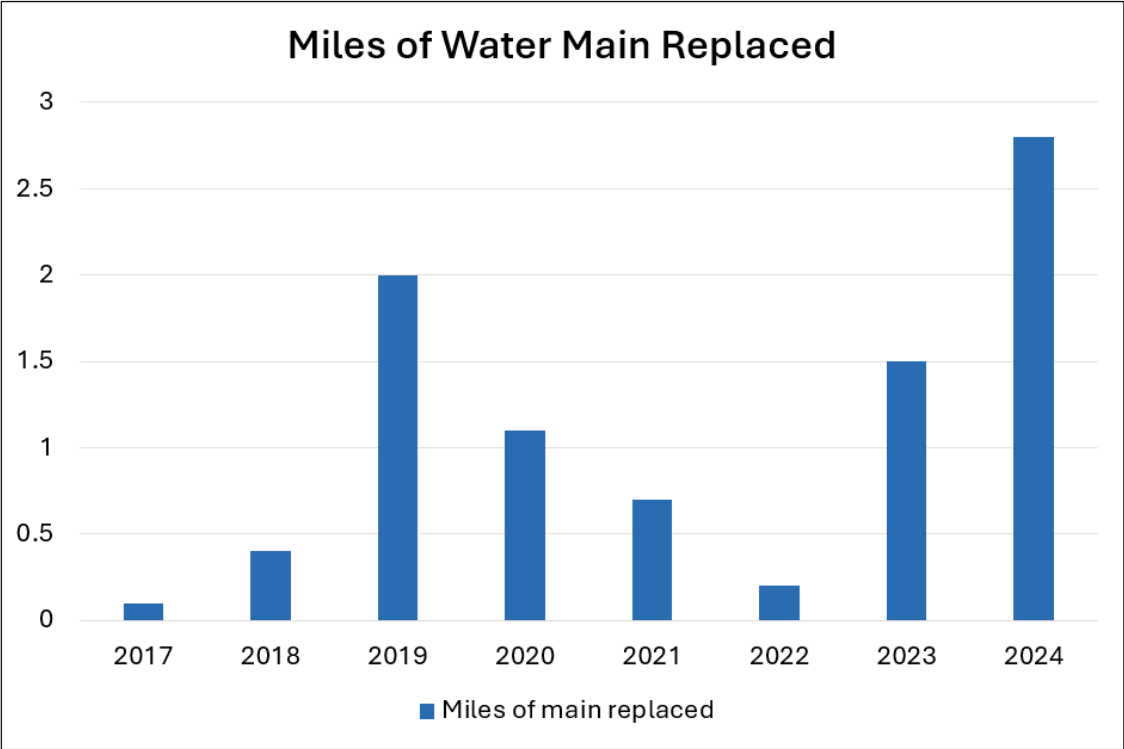
## Metrics

Replacing old, deteriorated water main pipe not only reduces system leakage but also help to lower power costs because we aren't paying for electricity to pump water that leaks from the system instead of making it to customers. Also, systematic replacement of old pipe helps prevent catastrophic water system failures, such as those experienced by other cities across the country as system maintenance does not keep pace with the rate systems are aging.



# Water Utility

## Metrics



Goal is to replace 1% of system each year, which equals about 3.4 miles per year



Above right (and left): The Water Utility recently invested in new leak detection devices that use a variety of technology types to help us find leaks. We also added an additional staff member in 2024 so that we have two staff members to operate this equipment and analyze the resulting data. We then use this information to help us prioritize areas in need of main replacements. We also use this equipment to help home owners identify leaking service lines.

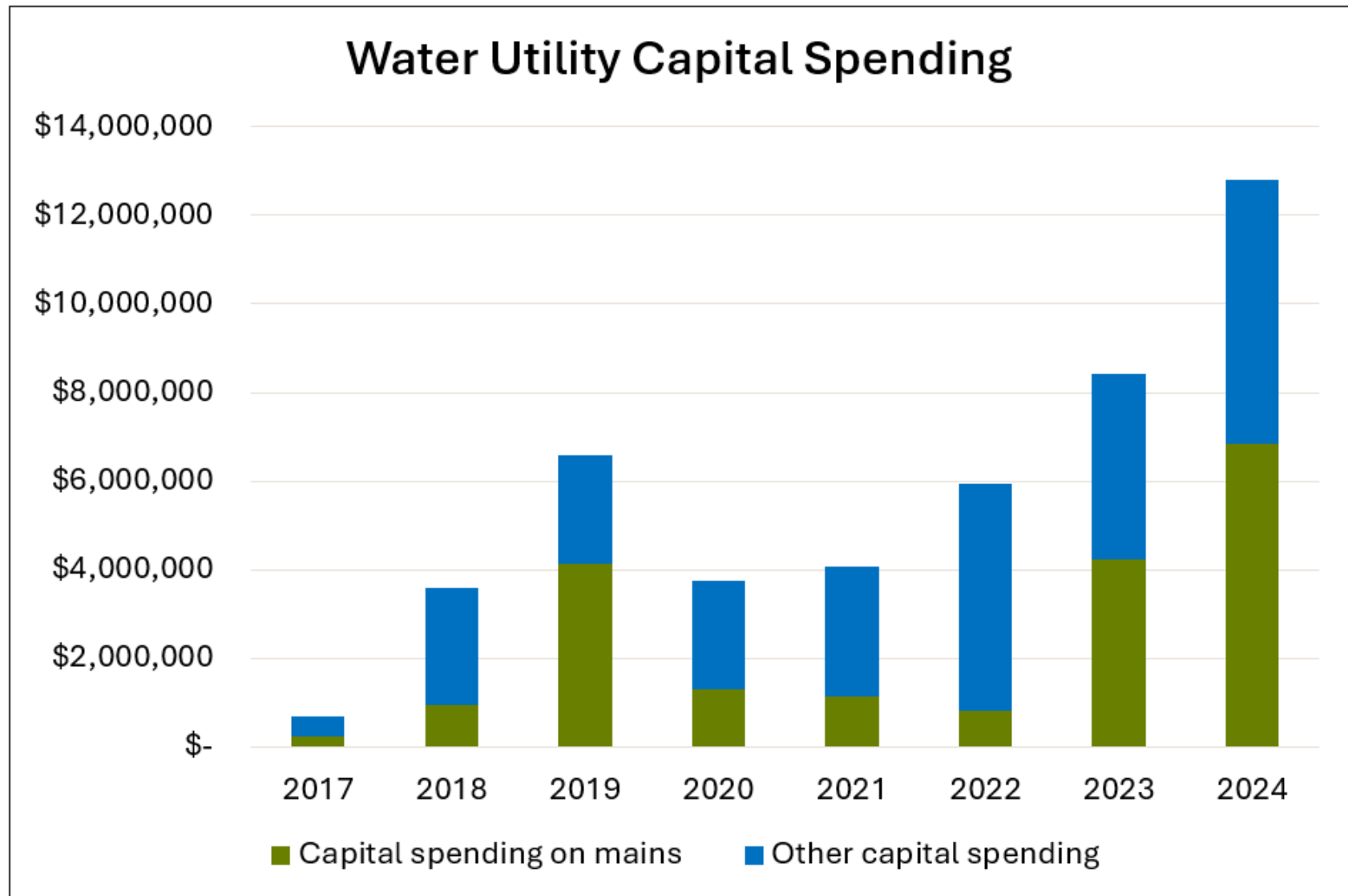
Far left: Orbis acoustic datalogger. Near left: The correlator device is attached to an orange cone while it gathers information. Results from both devices are transferred to laptops to analysis.



# Water Utility

## Metrics

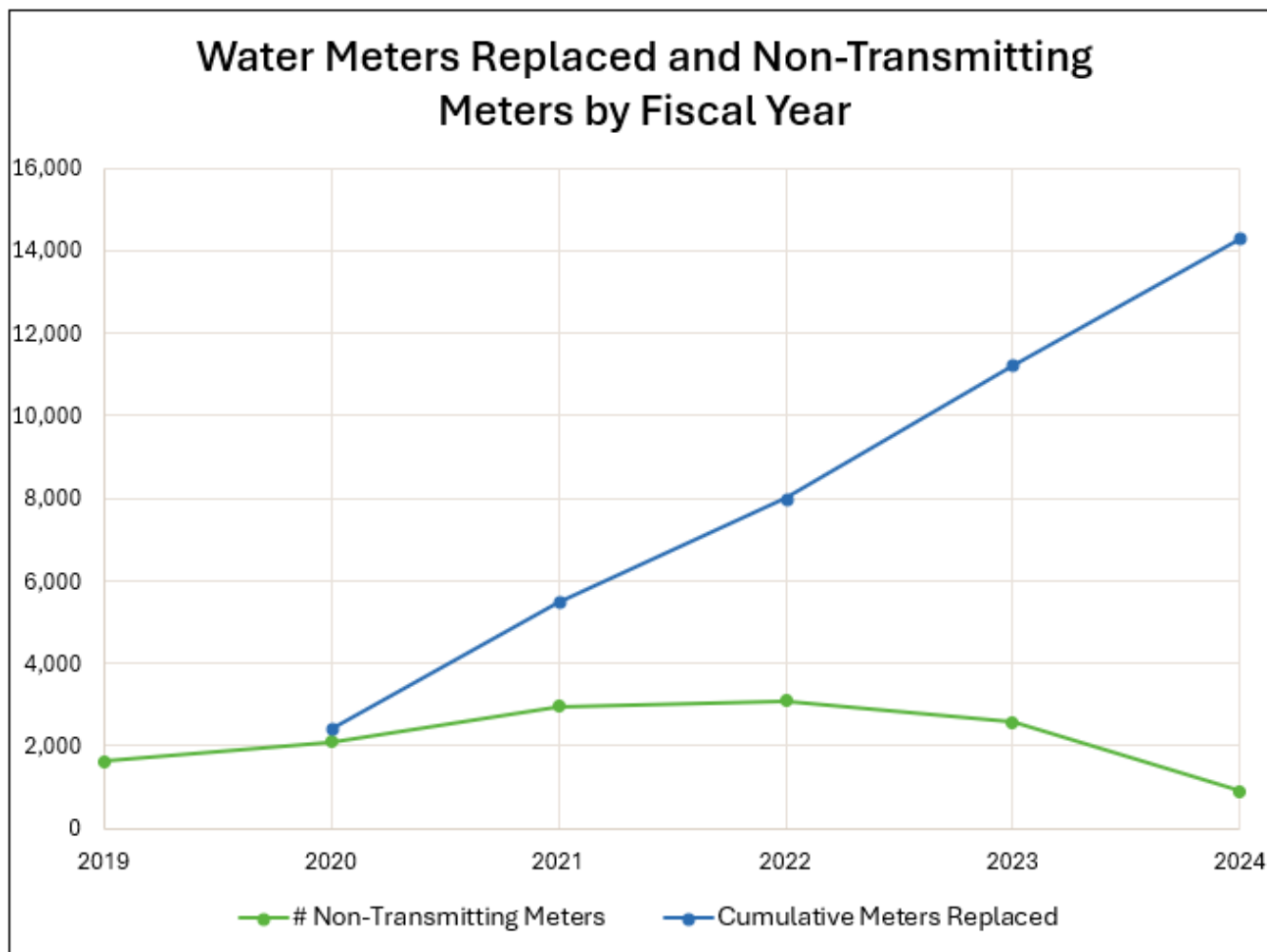
As part of the effort to reduce water system leakage, the Water Utility has dedicated more of its budget toward replacing old, leaking mains—many miles of which are more than 100 years old.



# Water Utility

## Metrics

Water Utility staff began a meter replacement project in 2020 to replace all water meters on the system so that customers can monitor their own water usage, allowing them to see jumps in water usage that could indicate a water service line or other leak and have it repaired before it causes flooding or other problems. The new meters also allow us to streamline the way the meters are read by minimizing the time our meter readers have to spend driving around to pick up meter transmission signals, saving time and money and reducing vehicle emissions. We are on track to have all meters replaced by the end of 2025.





# Water Utility

## 2024 Highlights

- Replaced 2.4 miles of water main
- Assisted customers in over 100 water service line repairs or replacements
- Completed Lead Service Line Inventory as mandated by Environmental Protection Agency (EPA)
- Reduced leakage by over 200 gallons per minute, which is about 100 million gallons per year
- Implemented new leak detection technologies that identified more than 50 leaks in the first five months

## 2025 Goals

- Service Line Replacement Crew to begin replacing customer-owned water service lines at cost
- Continue locating leaks and repairing or replacing water mains and service lines
- Begin upgrade of SCADA systems
- Make progress toward drilling a new production well in Missoula Electric Co-op territory, with 95% carbon-free power portfolio
- Complete Water Facilities Plan, including an updated 5-year Community Investment Program (CIP)



*Missoula Water staff work with a contractor to replace an old fire hydrant in Downtown Missoula.*

# Wastewater Utility

## Purpose

Provides safe and environmentally conscientious management and disposal of wastewater at the collections and resource recovery facilities.

## Key Facts & Metrics



Maintains 28 lift stations and 1,700 residential and commercial sewer tank effluent pumping (STEP) systems



Treats 2.8 billion gallons of wastewater annually, removing 78% of nitrogen and 90% of phosphorus



Produces and sells 28,000 cubic yards of compost



Generates over 750,000 kilowatt hours per year of carbon-free power to operate the wastewater treatment facility



Biogas generation system converts methane to heat, heating the digester and producing 820,000 kilowatt hours of carbon-free power per year



Diverts 155 million gallons of treated wastewater from the Clark Fork River to irrigate 36,000 poplar trees



Jets and cuts roots from 170 miles of sewer main per year



Resource Recovery Facility earned a Silver-Level Peak Performance Award from the National Association of Clean Water Agencies (NACWA)



Staff at the Resource Recovery Facility prepare a large pump for installation.

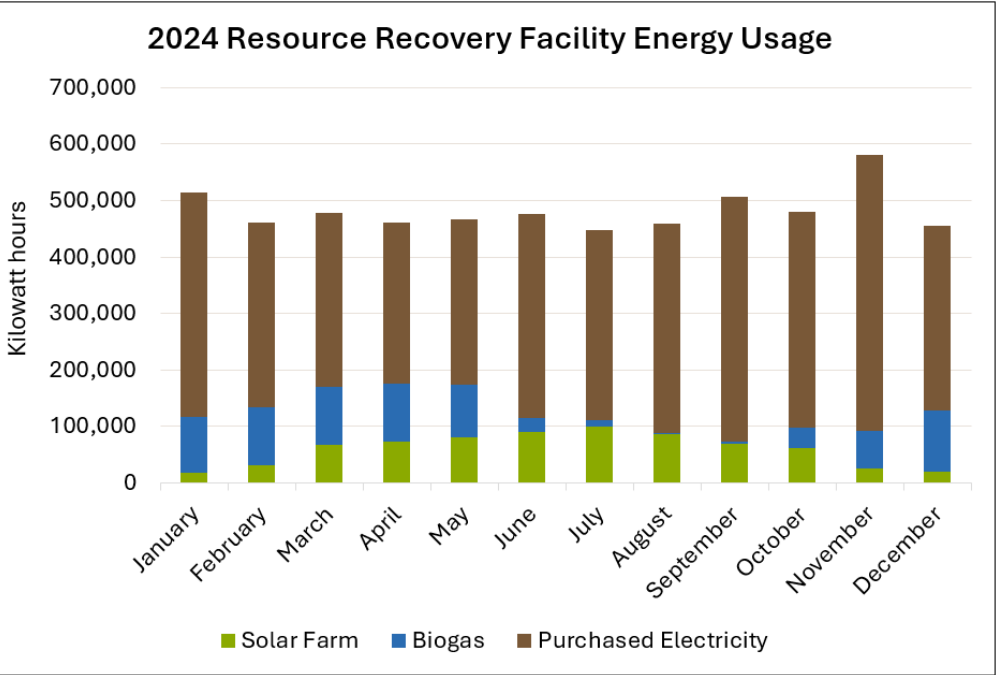


# Wastewater Utility

## Metrics — Sustainability Measures



Above: Resource Recovery Facility staff can see real-time power production from the Solar Farm located next to the treatment plant.



Right: Public Works & Mobility staff continue to explore more ways to reduce the department’s carbon footprint because the wastewater and water utilities are the largest users of purchased electricity of the City’s departments.

# Wastewater Utility

## Metrics — Compost Facility

### In 2024:

- Accepted nearly 44,000 cubic yards of vegetation debris following the July 2024 windstorm
- Total revenue (compost sales + tipping fees) = \$811,395
- Total operating costs (including debt service) = \$1,168,979
- Facility diverts more than 24,000 tons of biosolids and green waste from the landfill each year

*Right: Garden City Compost facility staff were extremely busy during addressing the influx of vegetative debris brought to the facility in the days, weeks, and months following July's extreme wind event.*



Significant upgrades to the Garden City Compost site are planned for construction in 2025 to comply with federal regulations and provide improved odor control.

# Wastewater Utility

## 2024 Highlights

- Received recognition from the National Association of Clean Water Agencies Peak Performance Award-Silver Level
- Completed project to replace Return Activated Sludge (RAS) Valves at Resource Recovery Facility (RRF)
- Completed several other important rehabilitation projects at the RRF
- Completed design of compost expansion with bid opening expected in April 2025

## 2025 Goals

- Complete compost facility upgrades at Garden City Compost
- Complete Wastewater Facilities Plan, including an updated 5-year Community Investment Program (CIP)
- Complete replacement of Kelly Island Lift Station
- Complete more rehabilitation projects at RRF
- Complete an AI study of sewer main inspection videos, which will identify priorities for new sewer main rehabilitation program



Wastewater Treatment Plant staff replace the 1,900 diffuser membranes in each of the four bioreactors about every seven years. The bioreactors are the part of the wastewater treatment process that uses microorganisms to further break down organic waste and pollutants, helping to bring water quality to Montana Department of Environmental Quality-approved levels before it is discharged to the nearby Poplar Farm or into the Clark Fork River.



# Stormwater Utility

## Purpose

- Provide for and maintain infrastructure for both surface and underground movement of water from rain, snow melt, and other weather events and
- Ensure compliance with state, federal, and local laws for stormwater management.

## Key Facts & Metrics



Monitors and maintains around 10,000 storm drain inlets and dry wells



Collects water quality samples at \_\_ locations twice each year



Jets around 1,600 linear feet of storm drain each year



Trains contractors and consultants on best management practices, and trains City employees on green infrastructure and spill prevention



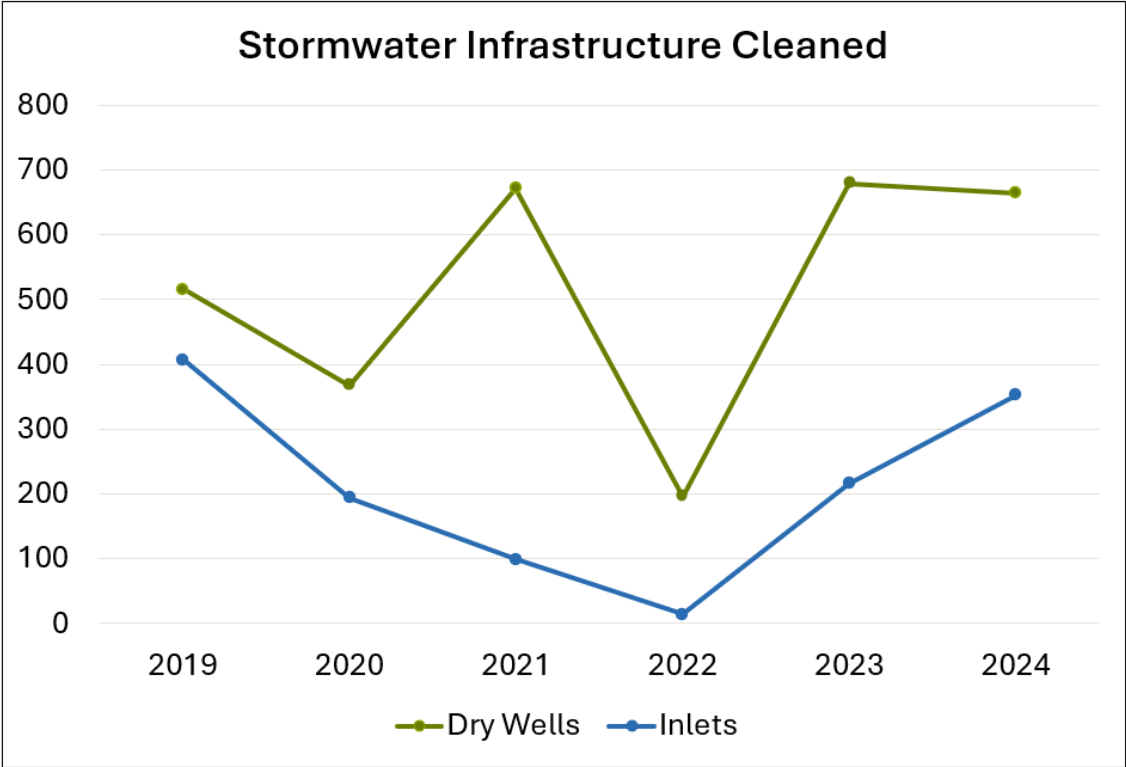
Issues Stormwater Permits and conducts inspections at construction sites



*The Cattail Corner stormwater improvements project included installation of features that will aid in future maintenance work to remove accumulated sediment that settles out of stormwater before it flows out to the Bitterroot River, improving water quality.*



# Stormwater Utility



The Stormwater Utility hosts contractor training on best management practices for managing stormwater at construction sites.



Stormwater Utility staff continue to collect Geographic Information Systems (GIS) location data for stormwater inlets and other stormwater infrastructure. This allows them to monitor the condition of the structures and develop maintenance schedules. The inlet locations are shown on a public-facing map that residents can use to report issues.



# Stormwater Utility

## 2024 Highlights

- Finalized design of Bitterroot Outfall project with bid opening planned for March 2025
- Completed a comprehensive Stormwater Quality Plan
- Partnered with the University of Montana (UM) and was awarded a \$750,000 Environmental Protection Agency (EPA) grant to design and construct green stormwater infrastructure
- Contracted design for Takima Park Bioretention Basin with funds from UM/EPA grant
- Awarded \$30,000 DNRC grant and completed a Technical Narrative for the Missoula Library Living Roof project

## 2025 Goals

- Complete Takima Park Bioretention Basin project
- Complete PER for High Park drainage improvements using \$60,000 DNRC grant
- Partner with a local school and UM to install a weather station mesonet using \$98,000 grant
- Partner with Missoula County to complete repairs at the Missoula Development Park
- Begin design for Cutthroat Corner improvements
- Support creation of Pattee Creek Watershed group using \$40,000 grant



Wastewater Utility staff assist the Stormwater Utility by using a vac truck to help clean the Bitterroot Outfall area. The upcoming Bitterroot Outfall Project will improve river water quality by installing infrastructure that filters out sediment from the stormwater before it reaches the river. The project will also provide better access to perform maintenance work.



# Street Operations & Maintenance

## Purpose

- Ensure the City's public streets, alleys, bike lanes, lighting, signals, and signs are well maintained so that they provide safe travel routes for all users, and
- Ensure these public assets are managed for maximum longevity.

## Key Facts & Metrics



Maintains 352 miles of city streets and 66.3 miles of alleys by performing pothole patching, paving, chip sealing, crack sealing, signing, and striping



Performs snowplowing, street sweeping, and leaf collection on all city streets



Maintains all rectangular rapid-flashing beacons (RRFB) and crossings, as well as all 75 traffic signals, about 500 City-owned streetlights and all marked crosswalks



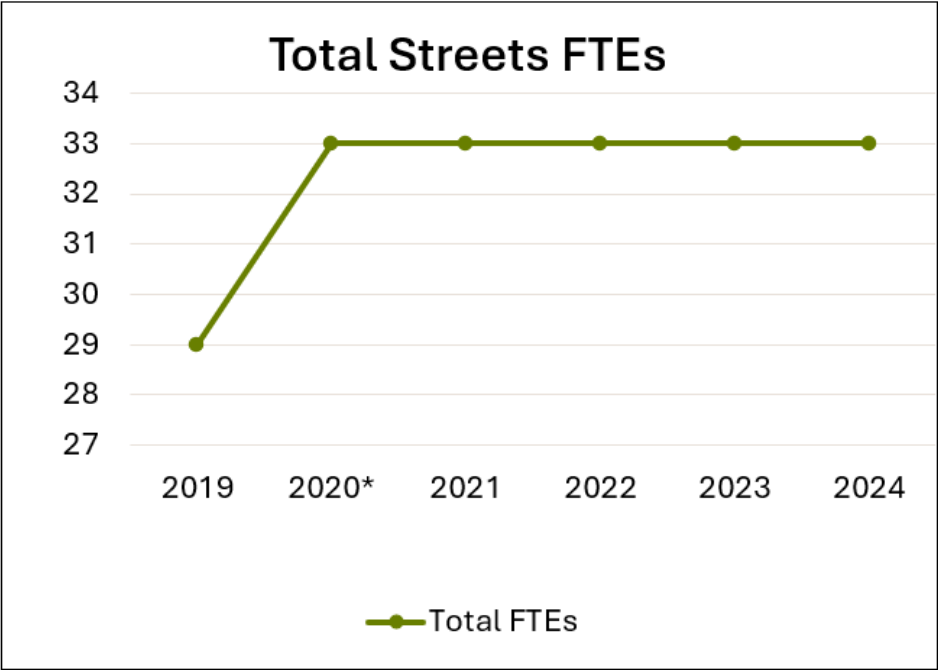
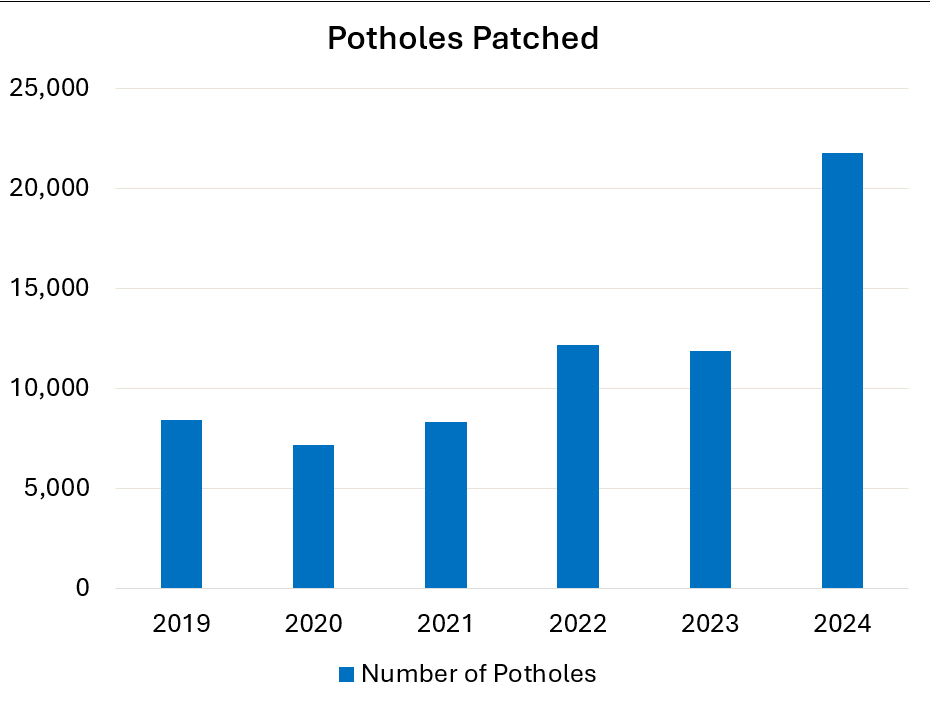
Installs electronics and safety equipment on Police Department vehicles, Public Works & Mobility vehicles, and other City vehicles



*Right: Street Operations & Maintenance staff spent weeks assisting in various aspects of the cleanup required due to the extensive and widespread damage caused by the July 24, 2024, windstorm event. Crews cleared debris from streets and helped to load and remove it from designated stockpile areas around the city.*

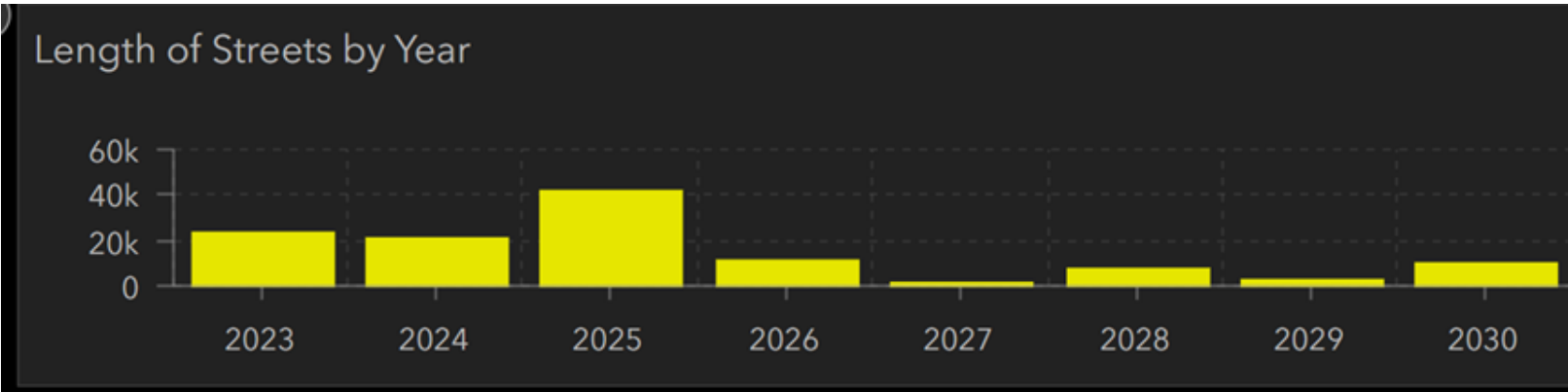
# Street Operations & Maintenance

## Metrics



\*Added 4 residential snowplow drivers and increased 2 part-time staff to fulltime

## Projected increase of 15.98 miles of new streets through 2025



Source: City Development Map dashboard

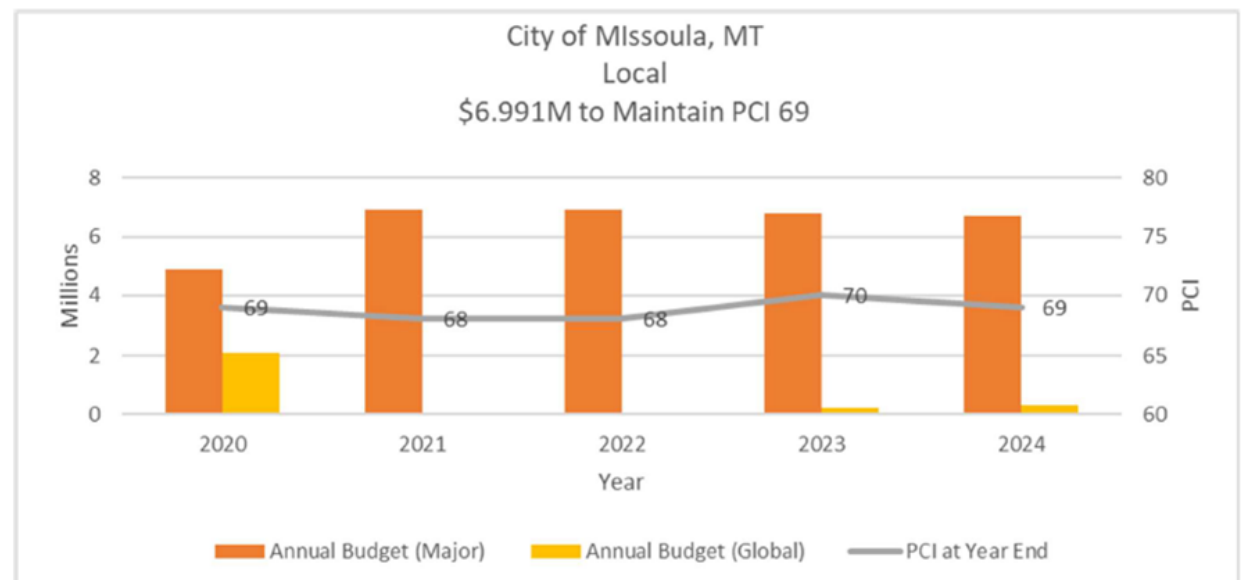
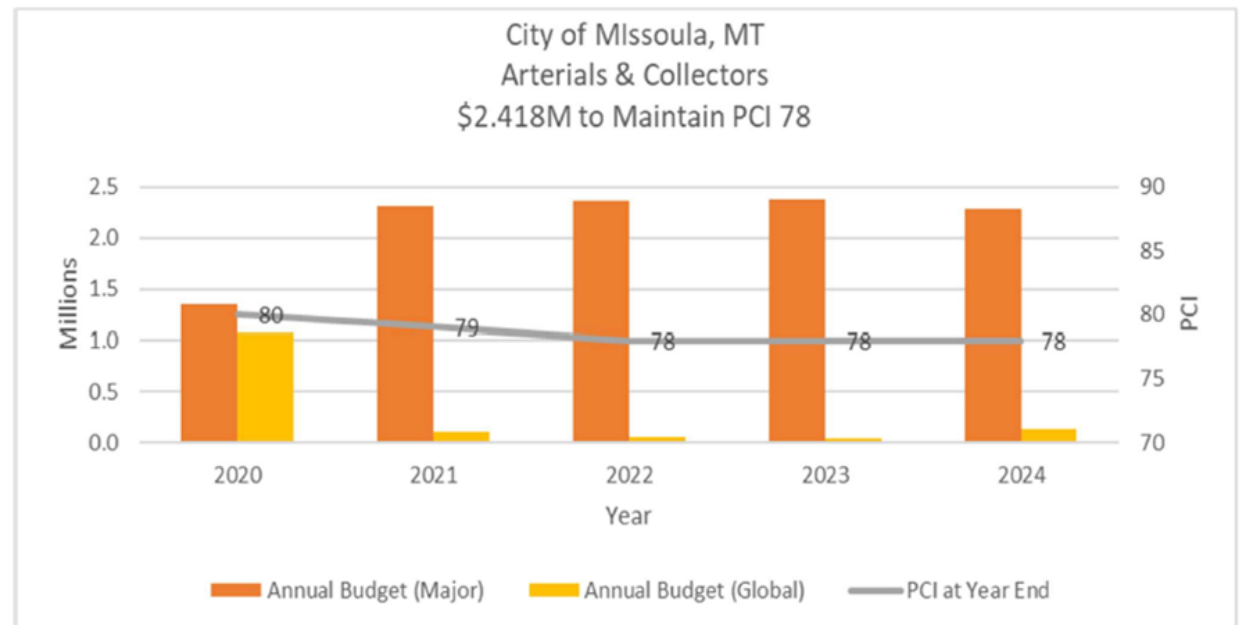
# Street Operations & Maintenance

## Metrics—Pavement Condition Index (PCI) for City Streets

In 2018, the Public Works & Mobility Department hired a consultant to measure and report on the condition of the pavement on Missoula streets. The graphs on this page were part of that report and show that the pavement condition index (PCI) will continue to drop if funding levels for pavement maintenance remain at current levels.

The longer maintenance work is delayed, the more expensive and extensive the repairs will be in the future:

- Materials costs be higher due to inflation and other factors.
- The type of work needed will be more complex and expensive as deteriorated conditions increase the need for reconstruction instead of lesser repairs because of damage to the base layer under the pavement.
- Years of freeze and thaw cycles crack the pavement, allowing water to reach and damage the base layer.



Source: 2020 Pavement Management Report



# Street Operations & Maintenance

## 2024 Highlights

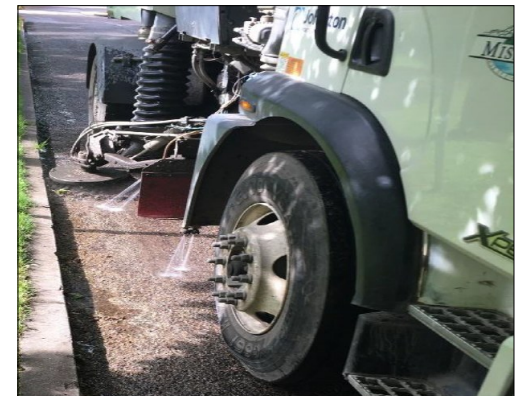
- Completed street reconstruction on the Turner-Worden Streets Mobility Improvements Project
- Cleared branches and other debris from city streets and hauled off 11,964 cubic yards of debris for a total of 3,694 labor hours toward July 2024 windstorm cleanup
- Patched 21,758 potholes (9,865 more than in 2023)
- Identified locations for material storage
- Increased special project revenue by completing projects for other divisions in an effort to establish Road District fund reserve
- Purchased one new street sweeper using Congestion Mitigation and Air Quality (CMAQ) Act federal funding
- Upgraded emergency backup power for radio repeater sites

## 2025 Goals

- Purchase more street sweepers
- Complete second phase of radio upgrade project
- Purchase equipment and materials needed to improve disaster preparedness identified during July 2024 windstorm
- Continue work with Transportation Planning to install quick-build traffic calming at uncontrolled intersections and other locations and track maintenance costs for existing structures
- Adapted street sweeping program to manage service levels to help address City growth
- Continue to look for innovative ways to maintain adequate services with limited budgets and increased demand due to city growth



Above: Sign Shop staff install the delineators, signs, and striping on City quick-build projects. Residents can work with their neighborhood councils to paint or make other improvements to the area inside the circles.



Right: As Missoula grows, more street miles are added to the transportation system, requiring additional equipment to continue current maintenance levels.



# Missoula City Cemetery

## Purpose

- Operate and maintain the City Cemetery to provide safe, timely, and respectful interment, and
- Ensure accurate recordkeeping for historical integrity.

## Key Facts & Metrics



Founded in 1884 and purchased by the City in 1901 for \$1.00.  
Part of Missoula history for more than 120 years.



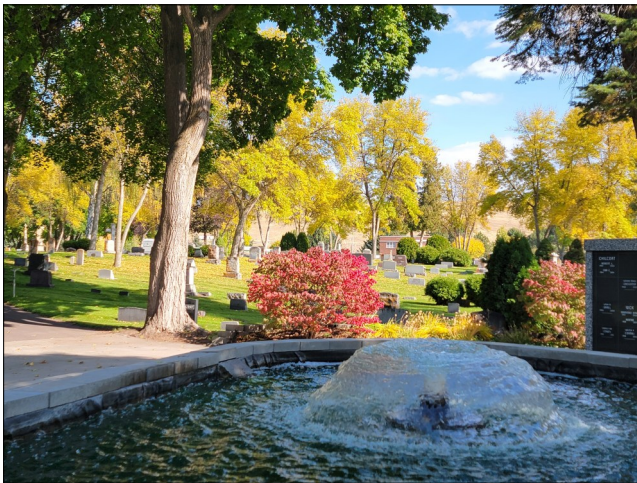
Irrigates and maintains 50 acres of public green space



Currently has more than 21,000 interments



Generates revenue, which was



*Left: All the beautiful fall colors are on display at the Missoula City Cemetery.*



*Right: A robin waits out an early spring snowstorm.*



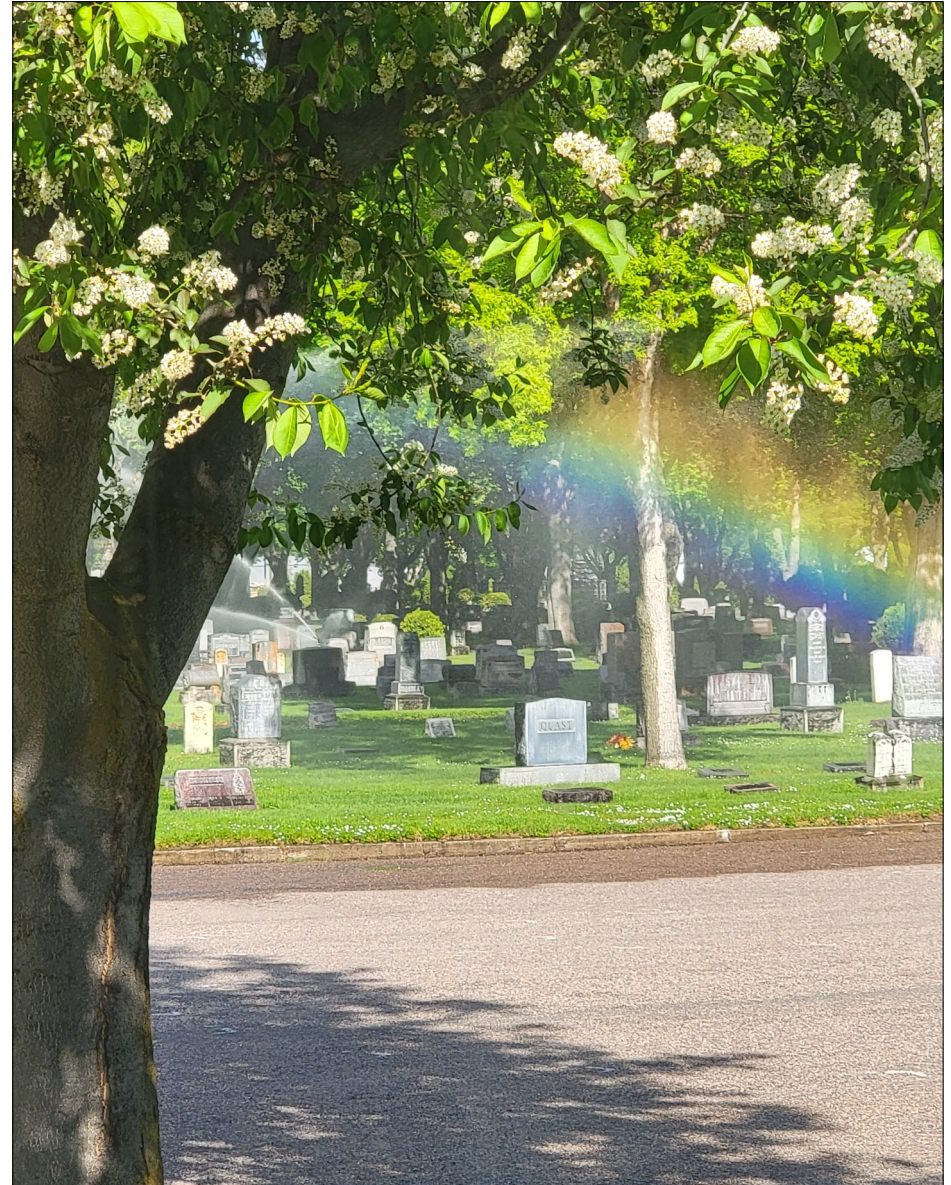
# Missoula City Cemetery

## 2024 Highlights

- Continued tree planting program
- Started a recordkeeping project to correct name spellings, dates, and other pertinent information
- Addressed the loss of 13 trees, some of which were 95+ years old, due to the July 2024 windstorm. Cleanup of these trees, limbs, and other debris was a collaborative effort by Cemetery staff and other City departments contributing equipment and manpower
- Continued progress on application for historical site designation
- Performed 61 interments in FY24
- Generated \$121,324 in FY24

## 2025 Goals

- Complete historical site designation process
- Hire a software company specializing in Cemetery recordkeeping and plot mapping
- Install new block markers that include QR codes
- Sell and install QR codes on headstones
- Expand outreach methods for sharing Cemetery news and events with the community
- Continue popular Stories and Stones event



*Blossoms and a rainbow at the beautiful Missoula City Cemetery grounds.*

*City of Missoula*

# **PUBLIC WORKS & MOBILITY**

