



Fair Housing – Frequently Asked Questions

Who do I contact if I believe I've experienced housing discrimination?

Formal enforcement and complaint investigation are handled by the following agencies:

- **Montana Human Rights Bureau**
PO Box 1728
Helena, MT 59624-1728
Telephone: 1-800-542-0807
Fax: 406-443-3234
<https://erd.dli.mt.gov/human-rights/>
- **Montana Fair Housing**
501 East Front Street
Suite 533
Butte, MT 59701
Telephone: 406-782-2573 or 1-800-929-2611
Montana Relay: 711
Fax: 406-782-2781
<https://www.montanafairhousing.org/>
- **Denver Regional Office of FHEO**
U.S. Department of Housing and Urban Development
1670 Broadway
Denver, Co 80202-4801
Telephone: 303-672-5437 or 800-877-7353
Fax: 303-672-5026
TTY 303-672-5248
<https://www.hud.gov/reporhousingdiscrimination>

These agencies can explain your options and next steps.

Can the City of Missoula investigate or decide my complaint?

No. The City does not investigate or decide housing discrimination complaints. Staff can provide general information and referrals.



COMMUNITY PLANNING, DEVELOPMENT & INNOVATION

Community Development Division

435 RYMAN | MISSOULA, MT 59802-4297 | 406.552.6630 | FAX 406.552.6053

Does the City enforce fair housing laws?

No. Enforcement is handled by the State of Montana and HUD. The City's role is city planning, city policy, and compliance as a municipal entity.

What does “Affirmatively Furthering Fair Housing (AFFH)” mean?

It means the City takes proactive steps—through planning, zoning, funding, and policy—to reduce barriers to fair housing choice, not just respond to complaints.

Does the City provide fair housing education or outreach?

The City supports fair housing education when possible but has limited capacity for proactive outreach. Education and enforcement are primarily provided by partner agencies.